CONSUMER CONFIDENCE IN THE JEWELLERY SUPPLY CHAIN



The Responsible Jewellery Council (RJC) are committed to reinforcing consumer and stakeholder confidence in jewellery products by verifying compliance to their Code of Practices from mine to retail.

The Council has developed the RJC System, a certification programme which applies to all Members' businesses that contribute to the diamond and gold jewellery supply chain. Under the RJC system, all Commercial Members of the RJC are required to be audited by accredited, third party auditors to verify their conformance with the RJC's Code of Practices, and become certified under the RJC System.

As RJC Accredited Auditors, SGS can verify your compliance and on successful completion submit a certification recommendation to RJC.

This can result in a one or three year certification depending on the findings from the verification programme.

THE RJC CERTIFICATION PROGRAMME

To achieve certification under the RJC system, members need to be audited by accredited auditors and to implement corrective action plans for any issues that may have been found in the course of the audit programme.

More importantly though, a third party audit from SGS can help identify areas of good practice as well as non-conformances and provide input to support sustainable solutions and drive continuous improvement. This can then help companies meet their overall aim of promoting human rights and responsible ethical, social and environmental practices.

HOW CAN WE HELP?

SGS conducts audits and provides recommendations on the systems you have developed to meet the RJC Code of Practices.

With over seven years experience of auditing sustainability issues in the diamond and jewellery industry at all levels, SGS auditors know the legal framework that governs these businesses, understand the common issues and industry practices and have seen successful implementation of solutions to meet legal and code requirements.

Our auditors can also bring their broader experience of Social, Environmental and Business Integrity issues across a range of other industries to ensure that decisions are consistently applied and Best Practices shared.





EVALUATE, AUDIT & PROMOTE YOUR CERTIFICATION

CERTIFICATION STEPS

1. Member completes a self-assessment



2. SGS Review your nominated scope of certification, central policies and procedures and method of implementation



3. Based on the above, operations are selected for visits to verify implementation of your programme and compliance with RJC requirements



4. SGS prepares a draft detailed report setting out areas of compliance and good practice as well as any issues that may need to be addressed together with recommendations for continuous improvement.



5. Discussion of any comments on the report and review of any corrective action plans.



6. Final detailed report is produced together with a Summary Report and Recommendation for Certification that is submitted to the RJC.



7. RJC review the verification file and issue certification as appropriate.



PERFORMANCE RATING

If non-conformances are identified during the verification process these may be graded as Critical Breaches or Major or Minor Non-Conformances.

CRITICAL BREACH

Where a critical breach is found, this will be reported directly to the RJC management team.

MAJOR NON-CONFORMANCE

Members will need to prepare effective correction action plans to rectify any Major non-conformances and forward these for review and verification through desk-top review or a follow-up visit.

After this has been completed RJC may grant certification for one year.

MINOR NON-CONFORMANCE

Members will need to prepare effective corrective action plans to rectify these issues over the term of their certification. RJC may grant certification for three years.

WHY SGS?

- SGS is the global leader and innovator in verification, testing and certification services.
- SGS is an RJC accredited auditor and has over seven years experience of sustainability audits in the diamond and jewellery industry.
- SGS has experience of conducting thousands of audits against third party, industry and clients' specific codes and social compliance programmes.

- SGS has one of the largest networks of highly trained auditors, with industry specific experience and firsthand knowledge of local conditions and norms providing a cost-effective approach to the verification process.
- SGS assists clients in developing and executing social, health and safety, integrity and environmental compliance programmes on a sustainable basis.
- SGS works collaboratively with your company to understand your business processes, provide suggested enhancements and focus on continuous improvement for your programme to ensure that our input adds value to the programme.
- SGS local and regional offices maintain contact with various stakeholders, particularly with constructive NGOs, to collect vital information on local conditions.

CONTACT US

Interested in obtaining more information on SGS services for RJC certification?

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